

# New Jersey's **TOP 10** Consumer Complaints

**Top Ten Consumer Complaint Trends**  
for the month of September, 2008



- 1 Home Improvement Repair-General**  
Unsatisfactory Service / Billing Disputes
- 2 Health Spas / Health Clubs**  
Unsatisfactory Membership Services / Billing Disputes
- 3 Debt Collection**  
Harassment / Billing Disputes
- 4 Moving / Storage**  
Unsatisfactory Service / Billing Disputes
- 5 Used Cars**  
Advertising / Used Car Lemon Law / Prior Use and Damage
- 6 Telecommunications**  
Unsatisfactory Service / Billing Disputes
- 7 Photography & Art Studio Services**  
Unsatisfactory Service / Billing Disputes
- 8 Internet Sales / Goods**  
Defective Merchandise / Failure to Deliver
- 9 Miscellaneous**  
Various Subjects and Natures
- 10 Telemarketing**  
Do Not Call / Debt Collection Calls / Phone Solicitations